

FACILITY VISITING HOURS:

ALL VISITING IS SCHEDULED ELECTRONICALLY ON A FIRST COME FIRST SERVE BASIS

VISITOR CHECK-IN: ALL VISITORS PLEASE ARRIVE 30 MINUTES PRIOR TO YOUR SCHEDULED VISIT

OFFICIAL VISITING HOURS: 0800 to 2100 daily

SHERIFF'S DETENTION CENTER (PSC EAST & PSC WEST) & REACT FACILITY:

- **Face-to face non-contact visits and video visitation**
 - **No Visiting Wednesday**
 - Thursday – Tuesday: 0800 – 1100, 1200 – 1600, 1900 – 2100
 - Visiting Closed: 1100 – 1200 & 1600 – 1900

MHU1 & MHU2:

- This schedule applies to **contact visiting**

Saturday:

Session 1: MHU2A 0700 0800
Session 2: MHU2A 0830 0930
Session 3: MHU2B 1100 1200
Session 4: MHU2B 1230 1330
Session 5: MHU2C 1400 1500
Session 6: MHU2C 1530 1630

Sunday:

Session 1: MHU1A 0700 0800
Session 2: MHU1A 0830 0930
Session 3: MHU1B 1100 1200
Session 4: MHU1B 1230 1330
Session 5: MHU1C 1400 1500
Session 6: MHU1C 1530 1630

SHERIFF'S DETENTION VISITATION CENTER:

Currently, the visitation center is only open Monday's and Tuesday's from 7:30 AM to 10:30 AM

- Video Visitation
- Closed: Wednesday, Saturday & Sunday
- Open: Monday, Tuesday, Thursday (future), & Friday (future)
- **Closed Holidays**
 - Open: 0800 – 1030 & 1200 – 1530 (future)
 - Closed: 1030 – 1130

Master Visiting Schedule:

This schedule applies to the following:

- Face to Face Visiting – PSC West
- Video Visitation – PSC East (Public Lobby)
- Video Visitation – Sheriff’s Detention Visitation Center (Off-Site) for the PSC East & REACT
- Video Visitation – Public Visiting from Home for the PSC East & REACT
- Video Visitation – Paid Visiting (Public Visiting from Home) for the PSC East & REACT
- Contact Visiting – Minimum Housing Units 1 & 2

| Sheriff’s Detention Visitation Center (Off- Site) | Sheriff’s Detention Center PSC East & PSC West, REACT |
|--|--|
| <ul style="list-style-type: none"> • Video Visitation • Open: MON, TUES, THURS (future), FRI (future) • Closed: WED, SAT, SUN (closed holidays) | <ul style="list-style-type: none"> • Face to Face – Non Contact & Video Visitation • Visit Week Starts THURS and ends on TUES • No Visiting on WED |
| OFFICIAL VISITING: 0800 TO 2100 DAILY | |
| 0800 to 0830 | 0800 to 0830 |
| 0900 to 0930 | 0900 to 0930 |
| 1000 to 1030 | 1000 to 1030 |
| CLOSED 1030 – 1130 | CLOSED 1100 – 1200 |
| 1200 to 1230 - Future | 1200 to 1230 |
| 1300 to 1330 - Future | 1300 to 1330 |
| 1400 to 1430 - Future | 1400 to 1430 |
| 1500 to 1530 - Future | 1500 to 1530 |
| CLOSED TO THE PUBLIC AT 1600 (FUTURE) | CLOSED 1600 TO 1900 |
| | 1900 to 1930 |
| | 2000 to 2030 |
| | ALL VISITING CLOSED AT 2100 |
| Minimum Housing Units 1 & 2 | |
| Contact Visiting (SAT & SUN Only) | |
| SATURDAY MHU2: | SUNDAY MHU1: |
| 2A: 0700 to 0800 | 1A: 0700 to 0800 |
| 2A: 0830 to 0930 | 1A: 0830 to 0930 |
| 2B: 1100 to 1200 | 1B: 1100 to 1200 |
| 2B: 1230 to 1330 | 1B: 1230 to 1330 |
| 2C: 1400 to 1500 | 1C: 1400 to 1500 |
| 2C: 1530 to 1630 | 1C: 1530 to 1630 |

Sheriff’s Detention Visitation Center (off-site) Staff Hours:

MONDAY – TUESDAY – THURSDAY (future) – FRIDAY (future) – Closed Holidays

- 0700 to 0800: Administrative Hours
- 0800 to 1030: Visiting
- 1030 to 1130: Closed
- 1200 to 1550: Visiting (future)
- 1600: Closed to Public (future)
- 1600 to 1700: Administrative Hours (future)

For Information: Visitors can log onto [GTL Visitation Scheduling](#) to complete visitor registration and to begin scheduling visitation. For more information, please download the [online brochure](#).

Visitation Definitions

NOTICE: ALL PUBLIC VIDEO VISITS ARE SUBJECT TO MONITORING AND RECORDING

Regular Visit - A visit between an inmate and family members, friends, and associates (also known as a public visit)

Contact Visit - A visit between an inmate and family members, friends, and associates which may permit limited physical contact (also known as a public visit).

Official Visit - A visit between an inmate and an attorney or other officials or officers of the court, i.e., law enforcement agents, Parole or Probation agents, psychiatrists, physicians, clergy, etc.

Court Ordered Visit - A visit for an inmate requested by a Judge of the Municipal or Superior Court. All court orders for inmate visits are to be referred to the Facility Commander for review.

Special Visit - the facility commander or shift supervisor grants approval to an inmate or visitor for a visit that does not fall under normal visiting policies or procedures. Special visits can be accomplished through video visitation, contact visiting, or non-contact visiting in accordance with the inmate's security level.

Video Visitation - inmate visitation conducted through a kiosk, terminal or other form of technology such as a tablet, utilizing a camera, speaker/receiver, and video monitor. Visitors may visit from an off-site location. Visitation can also be conducted from the visitor's home or office (professionals). Additional visiting above the normal allotment may be accomplished for a fee. All public video visitation is capable of being monitored and recorded. Video visitation with Officers of the Court is not subject to monitoring or recording.

Visiting Procedures

Rules for Visiting, Reference Code: 3-04.01

NOTICE: ALL PUBLIC VIDEO VISITS ARE SUBJECT TO MONITORING AND RECORDING

The Stanislaus County Sheriff's Department recognizes the importance of inmate visiting. Whenever possible, opportunities to maintain ties with family and community shall be provided. It is the policy of the Stanislaus County Sheriff's Department to provide for visitation with family, clergy, legal counsel, and others as safety, security, and operational concerns allow.

Staff shall ensure the visitation process is safe for inmates, staff, and visitors, and does not interfere with the security or operation of the facility. Each Stanislaus County Adult Detention Facility shall provide an area which allows communication between inmates and their visitors, but does not jeopardize the safety and security of the facility. Visits will only take place in designated visitation areas. Staff will monitor the duration of each visit.

Visitation can be revoked at any time for disciplinary reasons or for violating visiting rules. A visitor may only visit one inmate at a time and one inmate per day (excludes official visitors).

- **An inmate may only receive one (1) public visit per day (free or paid)**
- An inmate is eligible for two (2) free visits per week (excluding official visits)
- Workers or program inmates may be eligible for up to three (3) free visits per week at the discretion of the facility commander or as part of a specific program
- An inmate is eligible for four (4) paid visits per week (video visitation only)

VISITATION HOURS

Visitation is conducted on scheduled days and hours, as determined by the Facility Commander. A facility may limit or deny visitation during meals or as safety and security needs facilitate.

Visitation times are subject to change. Visitation schedules are posted in each facility lobby, online at www.stanislausca.gtlvisitme.com, or at the Stanislaus County Sheriff's Detention Visitation Center. Visitation is scheduled on a "first come – first serve" basis in conjunction with the visit type (face-to-face non-contact, video visitation, or contact visiting).

- Each visitation segment is limited to thirty (30) minutes in duration (excluding official visits and contact visiting). This regulation applies to paid visits as well.

SCHEDULING VISITATION

Visitors are encouraged to schedule their visit appointments online at stanislausca.gtlvisitme.com. All visiting (face-to face non-contact, video visits, and contact visits) must be scheduled electronically online. All potential visitors must have an email address to register for visitor approval and to schedule visitation. A scheduling kiosk is available in the public lobby of the Sheriff's Detention Center, REACT Facility Lobby, and Sheriff's Visitation Center to aid visitors in scheduling visitation.

Official Visits:

Official visits may be scheduled up to three (3) days (72-hours) in advance of the visit. Minimally, an official visit can be scheduled twelve (12) hours prior to the actual visit time. Official visitors may make changes to their visit appointment up to twelve (12) hours prior of the scheduled visit.

Public Visiting:

Public visits may be scheduled up to seven (7) days in advance of the visit. Minimally, a public visit can be scheduled twenty four (24) hours prior to the actual visit time. Public visitors may make changes to or cancel their visit appointment up to twenty four (24) hours prior of the scheduled visit.

VISITOR APPROVAL

Prohibited visitors, if it is determined that an individual is a victim of the inmate they are attempting to visit; they are prohibited from visiting that inmate. If it is determined that an individual has a valid and active

restraining order against an inmate, they are prohibited from visiting the inmate named on the restraining order until the order has expired or a judge has rescinded the order. There are no exceptions.

All potential visitors must complete and submit a Stanislaus County Sheriff's Visitor Request Form electronically and be approved before visiting. Forms may be submitted any time after the inmate has been booked.

- A. Visit request forms are available at www.stanislausca.gtlvisitme.com.
- B. Visitor Appeal Form – If you are denied visitor approval, you can appeal the decision. The appeal form is available online at www.scsdonline.com. This form must be filled out completely. There is a space on the form to clearly explain the circumstances regarding the appeal. This form can be turned in at the Sheriff's Detention Center Lobby and will be forwarded to Administration for review.
- C. The visitor applicant's name may be run through ICJIS, CLIPS, and the local court computer system to determine eligibility.
- D. Visit request forms are processed by the visitor approval clerk. The clerk will review all requests for visitor approval. Approval may take up to 24 to 48 hours. Special visits can occur prior to visitor approval at the discretion of the shift supervisor or facility commander.
- E. Visitor approval forms are retained for future reference and archival purposes. Forms are stored electronically on the visitation system.

VISITATION

1. Inmates may have as many approved visitors as they wish listed on their visit screen.
2. Due to space constraints, only four (4) visitors per inmate may visit at one time. Minor children must be submitted for approval and do count towards the total visitor count, during the visit. Minor children must be accompanied by their parent or legal guardian during visitation and listed as a scheduled visitor when registering. The accompanying parent or legal guardian must be an approved visitor and present proof of guardianship if requested to do so by the visit deputy or shift supervisor.
3. Contact Visiting: only three (3) visitors per inmate may visit at one time in a contact visit. Minor children must be submitted for approval and do count towards the total approved visitor count, during the visit. Minor children must be accompanied by their parent or legal guardian during visitation and listed as a scheduled visitor when registering. The accompanying parent or legal guardian must be an approved visitor and present proof of guardianship if requested to do so by the visit deputy or shift supervisor.
4. **An inmate may refuse to visit.** If an inmate refuses a visitor, that person may be removed from the approved visitor list. Inmates must submit an Inmate Request Form to delete visitors from their approved visitor list. Additional visitors may be denied visitation if the inmate has not adjusted their approved visitor list.

ALL VISITORS WILL CONFORM TO THE FOLLOWING RULES

A visitor who does not conform to these rules will lose all privileges to visit. A visitor who violates visiting rules, regulations, or procedures will be escorted from the facility and denied approval to visit. All visiting rules addressed in this section apply to all types of visiting offered by the Stanislaus County Sheriff's Department to include on-site, off-site, and visiting from home or an internet based connection.

VISITATION DRESS CODE

Visitors must conform to the dress code approved by the Facility Commander. This information is posted in the Inmate Informational Guide, at the Stanislaus County Sheriff's Visitation Center, and in facility lobbies.

Displays by visitors of gang colors, symbols, marks or attire representing gang affiliation are strictly forbidden in visiting areas or when visiting inmates during video visitation sessions.

The visitation dress code will be strictly enforced prior to and throughout the visit. Questions concerning appropriate dress shall be referred to a supervisor to determine whether the visit will be permitted. Dress code violations include, but are not limited to, the following:

- Wearing any swimming attire.
- Wearing clothing which is above mid-thigh, to include cutoffs, shorts, dresses, and skirts.
- Wearing see-through clothing, including, but not limited to, sheer blouses or any other clothing considered to be revealing.
- Visitors must wear undergarments, no see through clothing or wearing clothes which make the breasts visible.
- Wearing clothing, such as a tube top, tank top, or halter top which exposes excessive cleavage, the midriff, or the shoulders, irrespective of the visitor's gender.
- Having bare feet.
- Wearing or displaying clothing or paraphernalia which identifies a specific gang by name, color, or logo.
- Any visible gang related tattoos.
- No hats of any kind are allowed.

TERMINATION OR SUSPENSION OF A VISIT

A visit may be terminated or suspended at any time by facility staff. The shift supervisor may determine whether or not the visit is counted against the inmate's allotted visits for the week.

Reasons for terminating or suspending a visit include, but are not limited to the following:

- Disciplinary or medical restrictions.
- The visitor appears, in the opinion of staff, to be under the influence of alcohol or drugs.
- The visitor is refusing to submit to search protocol
- The visitor is refusing to provide proper identification or has provided false identification or has registered a visit and allowed an unauthorized person to visit during their visit (video visitation).
- The visitor is in violation the visitation dress code, displays inappropriate behavior, or nudity.

- The visitor and inmate are engaging in physical contact, including, but not limited to, removal of clothing, partial or full nudity, fondling, inappropriate touching, or fighting.
- The visitor is disrupting other visitors.
- The visitor or inmate is violating facility rules.
- There is vandalism, destruction, or damage to the visitation room/area or video visitation equipment. This will result in permanent removal from the visitation list and the offender shall be subject to arrest, citation, and prosecution.
- Facility security
- There is insufficient visitation space or visits are full.
- Children are not properly supervised or are left unattended during the visit.
- Possession of prohibited items (firearms, explosives, alcoholic beverages, narcotics, controlled substances, etc.)

LOSS OF PRIVILEGES

A visitor found to be visiting any inmate other than the specified inmate they signed-up to visit will be escorted from the facility and denied approval to visit until re-approved by the Facility Commander.

A visitor who is found to be destroying, damaging, or de-facing any facility property will lose visiting privileges. If the damage is determined to be a crime, the visitor may be detained and arrested.

MINORS

Any visitor under the age of eighteen (18) must be accompanied by a parent or legal guardian at all times while inside of the facility, unless the visitor is married to the inmate. It is the responsibility of the visitor to provide proof of relationship to the satisfaction of staff.

- Minors under eighteen (18) years of age are counted as visitors and must be submitted on the visitor's approval request form before being approved to visit.
- Minors under the age of fourteen (14) shall not be required to provide identification unless their age or identity is in question.
- Any minor between the ages of fourteen (14) and eighteen (18) shall be required to present a current ID, such as a school ID or State of California ID card.
- A minor who is married to an inmate must provide a marriage certificate and valid identification. The minor is not required to be accompanied or supervised by an adult.

VALID IDENTIFICATION

Visitor applicants must present valid government identification each time they request to visit an inmate. For identification to be considered valid, it must be issued to the bearer, be current, and contain at a minimum, a picture of the visitor and the visitor's name, sex, physical description, signature, and date of birth. Any person, who falsely identifies him or herself, to gain admittance into a county detention facility, is guilty of a misdemeanor and subject to prosecution.

Personal identification not indicating a current address must be substantiated with other forms of identification or current, postmarked mail with the individual's name and address on the envelope.

The following are valid types of identification approved for visitation and facility access purposes; no other types of identification are acceptable unless authorized by the Shift Supervisor or Facility Commander:

- State-issued driver's licenses.
- Federal, State, and local government-issued identification cards
- Valid passports issued to the visitor with a photo.
- Valid United States Military Identification Card
- Valid Immigration Identification Card (green card) or any other valid identification card with a picture, physical description and signature.
- State of California Bar Association Cards in conjunction with another form of acceptable identification.
- Court orders in conjunction with another form of acceptable identification.
- Letters of Introduction, in conjunction with another form of acceptable identification.
- High school identification cards if the visitor is under the age of 18 and does not possess any other valid identification.
- Social Service Cards with the bearer's photograph.

For visitors entering into a facility to visit (official visits); staff will notify the visitor to remove all items from their pockets and place those items into a locker. Items being brought into the facility are to be scanned through the package scanner and the visitor is to successfully pass through the metal detector.

- Under no circumstances will staff accept any personal property from a visitor for safekeeping.

VISITOR STORAGE OF PERSONAL PROPERTY

For visitors entering into a facility to visit (official visits); staff will notify the visitor to remove all items from their pockets and place those items into a locker at their own risk. Items being brought into the facility are to be scanned through the package scanner and the visitor is to successfully pass through the metal detector.

- Under no circumstances will staff accept any personal property from a visitor for safekeeping.

A visitor shall not be permitted to bring anything into the visitation area. Personal property not allowed in the visitation area includes, but is not limited to:

- Excess clothing
- Cell phones
- Tablets
- Cameras
- Keys, purses, cigarettes, wallets, jewelry, and money

SUBJECT TO SEARCH

Visitors entering a county detention facility are subject to search of their person, vehicle or property. The type and scope of the search is determined by the level of access being granted to the visitor.

All visitors are subject to a search prior to, during, or after a visit with an inmate. All visitors regardless of age must minimally pass through an electronic metal detector or be searched with a hand-held metal detector wand prior to entering the visitation area or the facility.

Visitors who cannot clear a metal detector because of medical reasons (knee replacement, hip replacement, pace maker, etc.) may submit a signed letter from their physician explaining the medical condition.

Refusal to be searched will automatically cause the visit to be canceled and all future visits to be denied.

Video Visitation

Video Visitation, Reference Code: 3-04.02

NOTICE: ALL PUBLIC VIDEO VISITS ARE SUBJECT TO MONITORING AND RECORDING

The Stanislaus County Sheriff's Office and the video visitation provider are not responsible for the quality of the visitors' internet and/or Wi-Fi connection. The Sheriff's Department is also not responsible for the set-up and/or operation of the visitors' home or work computer, web camera, or any other hardware being used for video visitation.

The public can accomplish video visitation using the following methods:

- Kiosk at the Sheriff's Detention Visitation Center during normal operating hours
- Kiosk in the Sheriff's Detention Center / PSC East Public Lobby during visiting hours
- From home or an office using a personal computer during visiting hours
- From a smart phone or tablet with the visitation application during visiting hours

When an appointment is scheduled the visitor is given an appointment time and kiosk location. The visitor must either report to or conduct the visit appointment from the specified location.

PROCEDURE

1. All video visits shall be thirty (30) minutes in length with a 30-minute break before the next visit begins (i.e. 0800 to 0830, 0900 to 0930, etc.).
 - Legal visitors may request a time extension. Staff shall grant or deny the request based on availability.
2. Visitation will start at the precise scheduled time. No changes or modifications will be made once the visit has been assigned. If the visitor is late for a scheduled visit appointment, the visit will not take place. The cancelled visit will not count against the inmate's allotted visits for the week.
3. If the inmate or visitor ends the visit before time has expired, the visiting session is complete. The visit will not be restarted or rescheduled.

4. If it is determined that there is a malfunction, power loss, or other problem with the Stanislaus County Adult Detention Scheduling or Visitation Equipment; the visit can be rescheduled at the discretion of the shift supervisor.
5. An inmate may only have one public visit per day, whether paid or free.
6. Inmates who have other pending appointments; medical, court, facility work, etc. will not be scheduled for visitation. These visits can be scheduled when the appointment is complete.

PAID VIDEO VISITATION

Paid visitation shall occur within the approved visiting schedule. Paid visitation only applies to video visitation. Inmates may have a total of four (4) paid visitation sessions in any given visitation week once standard visiting is completed.

Paid video visitation shall not occur when visitors are onsite and participating in video visitation. "Onsite" is defined as the location where the inmate is housed. Paid visitation shall only occur from a kiosk at the Sheriff's Detention Visitation Center or when visitors use a mobile device or home computer to conduct video visitation.

The Stanislaus County Sheriff's Department is not responsible to collect or refund payments associated with paid visitation. All financial transfers shall occur between the visitor and the visitation vendor. It shall be the visitor's responsibility to settle financial disputes with the visitation vendor.

TECHNICAL SUPPORT

The Stanislaus County Sheriff's Department takes no responsibility regarding technical support of the visitation system. The visitation vendor is solely responsible to provide technical support of the visiting system, its operation, and the processes included within the system.